

LIVING *the* VISION

15TH ANNIVERSARY GALA & ANNUAL MEETING



DECEMBER 1-2 2015 • WASHINGTON, DC

JOIN THE CONVERSATION

Join us in celebrating our 15th Anniversary by tweeting or posting on Facebook with #LivingtheVision and #TopHospital to congratulate our class of 2015 Top Hospitals.

You can find us at @LeapfrogGroup.



www.leapfroggroup.org
www.hospitalsafetyscore.org

forbes.com/sites/leahbinder
blogs.wsj.com/experts/tag/leah-binder
huffingtonpost.com/leah-binder

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LIVING *the* VISION

15TH ANNIVERSARY GALA & ANNUAL MEETING

DECEMBER 1-2 2015
CAPITOL HILTON
WASHINGTON, DC



Laurel Pickering
Chair, Board of Directors



Leah Binder
President and CEO

WELCOME

In 1999, the Institute of Medicine (IOM) issued *To Err Is Human*, estimating that as many as 98,000 people died every year from avoidable errors in hospitals.

Reflecting on the IOM report, Bruce Bradley, then director of managed care plans at General Motors, punched some numbers in a calculator. He blinked. Could it be true? As Bradley recounted to the *New York Times*, approximately 500 people insured by GM this year would count among the dead. That's more than 40 avoidable fatalities a month in the GM family.

Enough is enough, Bradley decided. He partnered with the Business Roundtable and other "Founding Frogs"—like Arnold Milstein, Bob Galvin, Suzanne Delbanco, Chuck Buck, Lucien Leape, and many other leaders in business and academia—to launch The Leapfrog Group in November 2000. Bradley became our first board chair.

Leapfrog started with a set of simple, focused principles that at the time of our founding were considered outrageous, but today are mainstream: people should have access to information to make informed decisions about their health care. And purchasers should pay for the best outcomes at the best price.

Leapfrog launched the Leapfrog Hospital Survey in 2001, asking hospitals to voluntarily and publicly report on their performance on a set of three “leaps”: whether the hospital had computerized physician order entry (CPOE), whether their ICUs were staffed appropriately with intensivists, and whether the hospital had enough surgical volume to safely perform certain high risk procedures. In that first year, 200 hospitals reported, and Leapfrog published the results.

This year over 1600 hospitals reported to the Leapfrog Hospital Survey, which still contains those three original leaps, along with new measures critical to purchasers and consumers, including infection rates, cesarean section rates, and mortality rates for high risk procedures. In 2012, Leapfrog launched the highly successful Hospital Safety Score, a letter grade assigned to all general hospitals rating how safe they are for patients.

While tools for consumers to compare among providers are ubiquitous today (thanks in no small part to Leapfrog’s early and sustained advocacy of transparency), Leapfrog is still the one and only national purchaser-driven initiative to collect information from hospitals for the purpose of public reporting.

Leapfrog has a long way to go before the problem of patient safety is solved. But the vision that started our movement has changed the national conversation.

At our 15th Anniversary Gala and our 2015 Annual Meeting, we will gather with our many members, supporters, and friends, who have contributed so much to shape this destiny. We welcome our Gala keynote, Paul O’Neill, former Treasury Secretary and former CEO of Alcoa, reminding us why businesses embarked on the Leapfrog journey and where it might take us. We will reflect on the growing movement for consumerism and patient-centered care, and how high-performing hospitals can get even better.

We will recognize three of the most inspirational organizations Leapfrog has worked with in our 15 year history: Kaiser Permanente’s Health Care System, The Consumer-Purchaser Alliance, and Maine State Employee Health Commission. We will honor the Leapfrog Top Hospitals for 2015—one of the most competitive distinctions a hospital can receive. And with our partner the Patient Voice Institute, we recognize the enormous power of a patient story.

Last but not least, we honor our historical leadership by embracing our future leadership. We launch the Bruce Bradley Fellowship for mid-career executives who will shape and execute new innovations in strategic purchasing.

The Bruce Bradley Fellows will pull out calculators just as Bruce Bradley did. But with leadership, boldness, and strategy, they will count not only lives lost, but lives saved.

Ultimately, that is why all of us are part of the Leapfrog movement.

Thank you for your support.



Laurel Pickering
Chair, Board of Directors



Leah Binder
President and CEO

THE LEAPFROG GROUP

15TH ANNIVERSARY GALA

Tuesday, December 1st, 2015

Lead Sponsor: Business Roundtable

Emcee: Cristie Travis, Vice Chair, Board of Directors

Cocktail Reception

Launch of the Bruce E. Bradley Fellowship

Laurel Pickering, Board Chair, The Leapfrog Group

Bruce Bradley, Founding Member & Past Board Chair, The Leapfrog Group

Dinner

15th Anniversary Gala Keynote

Paul O'Neill, Former Secretary of the Treasury; Former CEO and Chairman, Alcoa

Living the Vision Awards

Transparency: Consumer-Purchaser Alliance

Excellence: Kaiser Permanente Health System

Value: Maine State Employee Health Commission

Adjourn

SPECIAL THANKS TO OUR GALA HOST COMMITTEE

Michelle Martin (Chair)

Laurel Pickering

Cristie Travis

Jill Berger

David Goldhill

Arnold Milstein

David Knowlton

DEFINING MOMENTS FROM OUR FIRST 15 YEARS

2000

Fifteen years ago, a group of bold business leaders came together with a vision to transform health care. Believing in the power of transparency to drive giant leaps forward in safety and quality of care, these pioneers created The Leapfrog Group...

With funding from Business Roundtable, RWJF and The Commonwealth Fund, over 60 purchaser members launch The Leapfrog Group, pledging to make dramatic changes on how they purchase health care. First CEO Suzanne Delbanco is hired, and Bruce Bradley from GM serves as Leapfrog's first Board Chair.



Leah Binder named Leapfrog Group CEO, and three months later, testifies before Congress on health care-associated infections. Leapfrog also debuts the CPOE Evaluation Tool for hospitals.

Leapfrog's Never Events Policy is launched, and hundreds of employers, plans, and hospitals agree to adhere to it. A question about the policy is added to the Leapfrog Hospital Survey, and 52% of hospitals report adherence to the Leapfrog policy. Later that year, CMS announces it will stop paying for eight types of Never Events starting October 1, 2008.

Launches first Top Rural Hospital Awards.

2008

2007

2009

Celebrates 10 Year Anniversary and awards Top Hospitals of the Decade: Virginia Mason Medical Center and University of Maryland Medical Center

Leapfrog unveils the Hidden Surcharge Calculator, which calculates how much purchasers pay for medical errors. CEO Leah Binder named a contributor to Forbes.com, Wall Street Journal Experts, and Huffington Post.

Forbes.com

2010

2011

Releases never-before available data on early elective deliveries, issuing a national call to action in response to its finding that thousands of babies are electively scheduled for delivery too early.

2012

Launches the Hospital Safety Score, first-of-its-kind letter grades assigned to over 2,500 hospitals on how safe they are for patients.

2013

HOSPITAL SAFETY SCORE

The Leapfrog Hospital Survey debuts with three "Leaps": Computerized Physician Order Entry, Evidence-Based Hospital Referral, and ICU Physician Staffing. Seven "Regional Roll-Outs" target 496 hospitals across the nation to complete the Survey.

2001

Announces it will expand the three original "Leaps" to include National Quality Forum's (NQF) Safe Practices for Better Healthcare on the Leapfrog Hospital Survey.

2003

The number of targeted hospitals nearly doubles, and Leapfrog premieres its public reporting website to advance health care transparency.



Introduces the Health Plan Users Group to evaluate health plans on their efforts to incorporate Leapfrog data in their member tools, tiering, and pay for performance programs.

2006

The 31 Regional Roll-Outs hit a major milestone, targeting more than 50% of the beds in U.S. hospitals. Leapfrog also announces its first ever Top Hospitals.

2005

Launches the Leapfrog Hospital Recognition Program to help health plans, employers, and other large purchasers identify the highest-value hospitals in individual markets and across the country.

2004

2014

Thanks to partnership with March of Dimes and Childbirth Connection and the unflagging efforts of its Regional Roll-Outs across the country, Leapfrog reports a dramatic decline in early elective deliveries – from a national rate of 17% in 2010 to 4.6% in 2013.

2015

Releases first-ever national standardized cesarean section rates by hospital, and launches the On-site Data Verification Pilot Program with DHG Healthcare.



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THE LEAPFROG GROUP'S 15TH ANNIVERSARY GALA AND ANNUAL MEETING

BELIEVING IN THE POWER OF TRANSPARENCY, VALUE AND EXCELLENCE



DHG Healthcare is a diverse and accomplished team of experienced professionals nationally recognized as trusted advisors in the delivery of healthcare consulting, assurance and tax services.

THE LEAPFROG GROUP 2015 ANNUAL MEETING

Wednesday, December 2nd, 2015

Lead Sponsor: DHG Healthcare

10:30 am

Welcome

Laurel Pickering, Board Chair, The Leapfrog Group

10:35 am

Leapfrog: The Year in Review

Leah Binder, President and CEO, The Leapfrog Group

11:00 am

A New Sheriff for Health Care?

David Goldhill, CEO, The Game Show Network and co-editor of *New York's Next Health Care Revolution*

11:45 am

Buffet Luncheon

12:15 pm

Reporting for the New Health Care Consumer

Moderator: Paul Howard, Senior Fellow, Manhattan Institute and co-editor of *New York's Next Health Care Revolution*

- Patricia Salber, *The Doctor Weighs In*
- Jayne O'Donnell, *USA Today*
- Jordan Rau, *Kaiser Health News*

1:15 pm

From Factories to Health Systems: How Lean Principles Can Drive Giant Leaps Forward in Quality and Safety

Mark Graban, award-winning author, consultant and blogger

2:15 pm

Break

2:30 pm

Patient Voice Impact Award

Pat Mastors, Patient Voice Institute

Leah Binder, President and CEO, The Leapfrog Group

2:45 pm

Bringing Patients to the Boardroom

Moderator: Martin Hatlie, CEO of Project Patient Care

- Alison S. Tothy, MD, Associate Chief Medical Officer; Patient Experience and Engagement Program, University of Chicago Medicine
- Sue Murphy, RN, BSN, MS, Executive Director of Clinical Experience and Patient Education, University of Chicago Medicine
- Bob and Barb Malizzo, Patient Advocacy Leaders

3:45 pm

Presentation of Top Hospital Awards

Introduction by Vernon Williams

Awards presented by leading Leapfrog members

5:25 pm

Closing Words

Leah Binder, President and CEO, The Leapfrog Group



LIVING THE VISION AWARDS

With our inaugural “Living the Vision” awards, we are privileged to honor those that are living out the principles of the Leapfrog movement:

Transparency, Value, and Excellence.

OUR VISION

Purchasers will tie health care investment to excellence and educate their employees on choosing the best care.

Health plans will support purchasers in their efforts to reward high performance and empower employees.

Consumers will fight for the best care for themselves and their families.

Providers will be courageous in championing transparency and leading groundbreaking improvements.

By living the vision, all of us will work to give the next generation the safest, highest-quality health care system in the world.



The Consumer-Purchaser Alliance

C-P Alliance has been a tireless and effective leader ensuring that purchaser and consumer interests are represented at the national level. It has fought for better public reporting and use of measures by CMS and other organizations so that consumers and purchasers can access the critical information they need to make informed health care choices. The C-P Alliance provides education and expertise to its participants, many of whom are also Leapfrog’s members and Regional Roll-Outs. It has also supported Leapfrog in some of its toughest battles, including safeguarding the public reporting efforts around certain Never Events.



Kaiser Permanente's Health Care System

Kaiser has demonstrated consistently outstanding performance throughout its network of hospitals. Virtually all Kaiser Permanente hospitals achieve "A" grades on the Hospital Safety Score, and a staggering number are recognized every year as Leapfrog Top Hospitals. Moreover, Kaiser advocates for more and better measurement, continually working with Leapfrog and others to recommend and scrutinize measures. Kaiser Permanente even volunteered as a system for Leapfrog's on-site data verification program—further evidence of its deeply held commitment to transparency in its record of safety and quality. Kaiser demonstrates that not only individual hospitals can achieve giant leaps forward in quality, but so can hospital systems.



Maine State Employee Health Commission

The Maine State Employee Health Commission has been a phenomenal advocate for value-based care, tying hospital performance to payments by purchasers and payers. For many years, they have used Leapfrog results to inform their hospital ranking and benefit tiering program, making it affordable and appealing to visit a higher-quality hospital. Maine hospitals have taken the program to heart, and are shown to be continuously improving on key patient safety and quality indicators. Maine is the top-ranked state for percentage of A's on the Hospital Safety Score, and had nine hospitals represented on Leapfrog's 2014 Top Hospital list. Their longtime commitment to pursuing value has ensured that the citizens of Maine receive the safest, highest-quality hospital care.

BRUCE BRADLEY FELLOWSHIP



THE LEAPFROG GROUP
BRUCE BRADLEY
FELLOWSHIP

The Bruce Bradley Fellowship is a year-long education and training program sponsored by The Leapfrog Group for corporate-health professionals who want to take an active role in steering employees and their families to safer, higher-quality hospitals and health systems. Fellows will become recognized leaders, facilitating and promoting employers' selection of higher-quality, safer hospitals and health systems locally, regionally and nationally.

The Fellowship is named for Bruce E. Bradley, who was a founding member and past chair of The Leapfrog Group Board of Directors. Highly regarded for the knowledge, energy and commitment he brought to Leapfrog, Bruce has spent most of his career working to promote health care quality improvement, including his efforts in developing and using the Health Employer Data and Information Set (HEDIS), performance measurement and accountability processes.

"Employers, both public and private, working together can provide a powerful and constructive force in driving improvement in patient safety, quality, cost and population health through transparency combined with incentives and support. With more employers engaged using consistent measures and expectations these efforts will achieve a higher level of success. I hope the fellowship will play a valuable role." - Bruce Bradley

BRUCE BRADLEY FELLOWSHIP CLASS OF 2016

Lorrie Marquis

Maine Health Management Coalition

Michelle Probert

General Dynamics - Bath Iron Works

Dylan Landers-Nelson

National Business Group on Health

PATIENT VOICE IMPACT AWARD

Presented in partnership with the Patient Voice Institute (PVI), the first annual Patient Voice Impact Award recognizes a winning patient's written story or video based on its exceptional capacity to advance the impact of the patient voice in health care.

"As one patient, we can feel alone in our experiences, with little opportunity to be heard or to make a difference. This project creates a community of patients where we can pool, organize and share our unique stories, voices and talents, creating a powerful new resource that can be tapped for the benefit of ensuring the patient voice is heard, and strengthening our collective impact at the same time." - Pat Mastors, executive director of the Patient Voice Institute (PVI)

2015 PATIENT VOICE IMPACT AWARD WINNER



Rick Stone

Rick Stone is the Chief Innovation Officer for Synensis, and is a nationally recognized speaker on the power of storytelling and its applications in health care and business. Rick has authored *The Healing Art of Storytelling*, *Stories: The Family Legacy*, *The Kingdom of Nowt*, and co-wrote *The Patient Survival Handbook* with Synensis's CEO Stephen Powell. Rick's poignant story about his own father's end of life experience offers important insights for both care teams and families.



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BRUCE BRADLEY FELLOWSHIP

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Leah Binder

Cristie Travis

Keith Reissaus

Bill Finck

Laurel Pickering

Irene Fraser

We would also like to recognize the generous funding from Business Roundtable, the Robert Wood Johnson Foundation, and The Commonwealth Fund that made The Leapfrog Group possible 15 years ago.

THANK YOU TO THE LEAPFROG FAMILY



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Healthcare21
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Maine Health
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behalf of Boeing*)
Mid-Atlantic Business
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Pacific Business
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Health

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Alina Czekai
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CEO, 2001 - 2007
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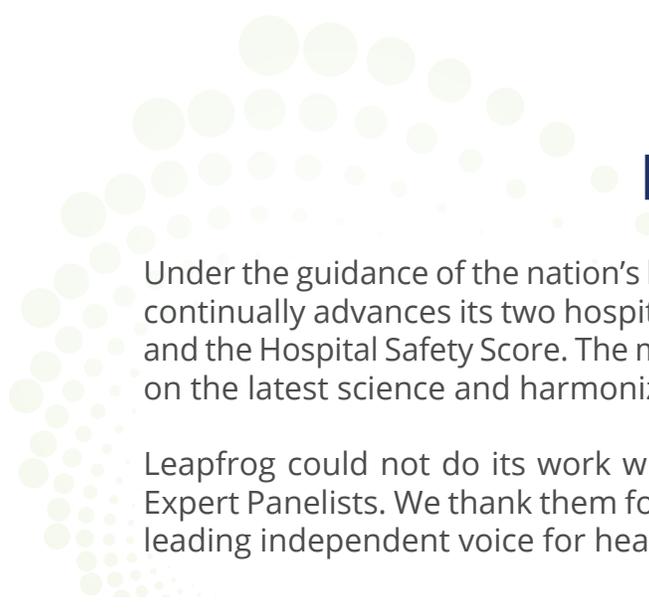
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EXPERTS

Under the guidance of the nation's leading quality and patient safety experts, Leapfrog continually advances its two hospital ratings programs: the Leapfrog Hospital Survey and the Hospital Safety Score. The measures included in these initiatives are predicated on the latest science and harmonized with other national reporting entities.

Leapfrog could not do its work without the dedication of its passionate, volunteer Expert Panelists. We thank them for their work in ensuring that Leapfrog remains the leading independent voice for health care transparency.

LEAPFROG EXPERT PANELISTS

Jennifer Bailit
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PARTNERS

Increased transparency and an aggressive push for value are changing health care as we know it. Leapfrog partners with organizations that share our vision for better health care, so that together, we can build a legacy for all Americans of the safest, highest-quality health care in the world.

The Partners Advisory Committee has helped Leapfrog grow our campaign to reduce early elective deliveries, introduce critical new measures to the Leapfrog Hospital Survey, pilot a new system of validating our data, and much more.

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15TH ANNIVERSARY GALA

SPEAKERS



Keynote Speaker Paul O'Neill is a national leader in tackling the complex issues of health care quality and is the former CEO and Chairman of Alcoa. O'Neill is currently a Senior Advisor to the Blackstone Group, a director of Qcept Technologies, Inc., Celanese Corp., TRW Automotive Holdings, RAND, The Center for Global Development and The Peterson Institute for International Economics. He previously served as the 72nd Secretary of the Treasury Department under President George W. Bush.



Bruce E. Bradley is the former Director of Health Care Strategy and Public Policy for General Motors Health Care from 1996 to 2008. He was responsible for health care related strategy, managed care, and public policy with a focus on quality measurement and improvement, consumer engagement and cost effectiveness. General Motors provided health care coverage for over 1 million employees, retirees and their dependents with an annual expense in 2007 of \$4.6 billion.



Leah Binder is President & CEO of The Leapfrog Group, a national nonprofit based in Washington, D.C., representing employers and other purchasers of health care calling for improved safety and quality in hospitals. She is a regular contributor to Forbes.com, the Huffington Post, and the Wall Street Journal expert forum. She was named on Becker's list of the 50 most powerful people in healthcare in 2014, and consistently cited by Modern Healthcare among the 100 most influential people and top 25 women in healthcare.



Laurel Pickering is President & CEO of Northeast Business Group on Health (NEBGH). Ms. Pickering has built an employer-led coalition of healthcare leaders and other stakeholders with the mission of empowering members to drive excellence and value in healthcare and the patient experience. NEBGH currently has 170 members comprised of national and global self-insured employers, national health plans, major consulting organizations, regional hospital systems and other key stakeholders.



Cristie Upshaw Travis has been CEO of the Memphis Business Group on Health since 1994. Cristie is a frequent national speaker on value-based benefit design, community health improvement collaboratives, employer-sponsored quality improvement initiatives, health plan performance measurement and worksite initiatives. She has recently presented for the Integrated Benefits Institute, National Business Coalition on Health, NCQA, the National Quality Forum, and America's Health Insurance Plans (AHIP).

2015 ANNUAL MEETING SPEAKERS



David Goldhill is president and CEO of the Game Show Network (GSN), which operates a U.S. cable television network seen in 80 million homes and one of the world's largest digital games companies. In 2009, Goldhill published a notable cover story in *The Atlantic* magazine entitled "How American Health Care Killed My Father." The article received widespread critical acclaim and was followed by his book *Catastrophic Care: How American Health Care Killed my Father – and How We Can Fix It* (Knopf, January 2013). Goldhill serves on the Leapfrog Board of Directors.



Paul Howard is a senior fellow and director for Health Policy at the Manhattan Institute. He is a contributor to *The Apothecary*, the *Forbes* blog on health care policy and entitlement reform, and a regular columnist for *The Morning Consult*. Howard has written on a wide variety of medical-policy issues, including FDA reform, biopharmaceutical innovation, consumer-driven health care, and Medicare and Medicaid reform and his work has appeared in such publications as *Bloomberg View*, *Wall Street Journal*, *National Affairs*, and *USA Today*.



Patricia Salber, MD, MBA is the founder and host of *The Doctor Weighs In (TDWI)*. She is also the CEO of *Health Tech Hatch*, the sister site of TDWI that helps innovators tell their stories to the world. She is a Board Certified Internist and Emergency Physician who loves to write about just about anything that has to do with health care.



Jayne O'Donnell is the healthcare policy reporter for *USA TODAY*, an author, TV contributor and freelance writer. At *USA TODAY*, Jayne's reporting focuses on health care policy, along with some product and auto safety. Since September 2013, she has covered the implementation of the Affordable Care Act, and recently released groundbreaking work on America's rural hospitals and on Medicare fraud. Jayne has won public service and journalism awards for her work alerting the public to auto safety hazards.



Jordan Rau is a senior correspondent for *Kaiser Health News*, a nonprofit news service covering health policy issues at the federal and state level. His stories have been published by *The New York Times*, *The Washington Post*, *NPR*, *USA Today*, *The Huffington Post*, *Miami Herald*, *The Philadelphia Inquirer*, *Chicago Tribune*, *The Atlantic Online* and other media outlets. He came to KHN when it was started in 2009. He previously reported for *The Los Angeles Times*, *Newsday*, the *Concord (N.H.) Monitor* and two newspapers in Vermont.



Mark Graban is an expert on applying Lean and Toyota Production System principles to improve quality of care and patient safety. Graban is author of the Shingo-Award winning book *Lean Hospitals: Improving Quality, Patient Safety, and Employee Engagement*. Mark is also co-author, with Joe Swartz, of *Healthcare Kaizen: Engaging Front-Line Staff in Sustainable Continuous Improvements* (also a Shingo recipient) and *The Executive Guide to Healthcare Kaizen*. He is also the founder of www.LeanBlog.org. He serves as a consultant to healthcare organizations through his company, *Constancy, Inc* and is also the vice president of customer success for the technology company *KaiNexus*.

2015 ANNUAL MEETING SPEAKERS



Pat Mastors is President and Co-Founder of the Patient Voice Institute, and one of the nation's foremost voices for patient engagement. Active in policy work for the Partnership for Patients, the National Quality forum, the Moore Foundation and many grass roots organizations, she has also authored a critically acclaimed book on partnering with patients and is creator of a recently patented tool to empower patients at the hospital bedside. She believes that patient/consumer influence is the market force that will ultimately have the most impact in improving health care.



Martin Hatlie is CEO of Project Patient Care (PPC), a non-profit organization that uses the voice of the patient to improve care. PPC's mission is to mobilize the diverse healthcare stakeholders in metropolitan Chicago to provide the best possible care to every patient every time, by eliminating preventable harm and implementing systemic change to ensure consistent excellence. He also is President of the Partnership for Patient Safety (p4ps) an Illinois company, and a co-founder of Consumers Advancing Patient Safety (CAPS).



Alison Tothy is the Associate Chief Medical Officer for the University of Chicago Medicine, and provides leadership oversight in development, implementation, and execution of the vision and strategy of the Patient Experience and Engagement Program. Dr. Tothy provides content expertise regarding the patient experience to clinical and administrative leaders as well as help to identify and implement national best practice service level standards, patient-centered care strategies and innovative approaches to enhance the patient experience.



Susan M. Murphy, RN, BSN, MS is a qualified leader with expertise in hospital operations, patient experience, staff development and change management. Significant accomplishments in the areas of patient experience, operational efficiency, patient throughput, nursing recruitment and retention, staffing, dashboard reporting and the ANCC Magnet Journey. Traits include being an innovative leader of culture change, inspiring teamwork across disciplines and commitment to mission and vision.



Bob and Barbara Malizzo have been involved in patient safety since 2009 - one year after their daughter passed away due to a medical error at the University of Illinois Chicago. They both serve on the Patient Safety Review Board at UIC and the Patient Advocate Board at St. Mary Medical Center. Bob is a Former Mayor of the City of Hobart Indiana, Retired Police Officer, and owner of a medical staffing company.



Vernon Williams has been a patient advocate for more than twenty-five years. During that time he has sought to protect his wife, family members and friends from medical errors and hospital-acquired infections. As a performance improvement expert, Vernon designs and presents workshops and keynotes to help managers inspire employees to peak performance. He is the author of *Why Employees Fail to Meet Performance Expectations & How to Fix the Problem*.

LEAPFROG 2015 TOP HOSPITALS



LEAPFROG 2015 TOP HOSPITALS

Arizona

Banner Boswell Medical Center
Thompson Peak Hospital

California

Hoag Memorial Hospital Presbyterian
Kaiser Foundation Hospital - Antioch
Kaiser Foundation Hospital - Oakland
Kaiser Foundation Hospital - Richmond
Kaiser Foundation Hospital - Roseville
Kaiser Foundation Hospital - San Francisco
Kaiser Foundation Hospital - Santa Clara
Kaiser Foundation Hospital - South San Francisco
Kaiser Foundation Hospital - Vacaville
Kaiser Foundation Hospital - Vallejo
Kaiser Foundation Hospital South Bay
Kaiser Foundation Hospital, Orange County - Anaheim
Kaiser Permanente Foundation Hospital, Downey Medical Center
Kaiser Permanente Los Angeles Medical Center
Kaiser Permanente Ontario Medical Center
Kaiser Permanente Panorama City Medical Center
Kaiser Permanente Riverside Medical Center
Kaiser Permanente San Diego Medical Center
St. John's Pleasant Valley Hospital
University of California Davis Medical Center
University of California Irvine Medical Center

Florida

Aventura Hospital and Medical Center
Orlando Regional South Seminole Hospital
Osceola Regional Medical Center

Georgia

Piedmont Henry Hospital

Hawaii

Straub Clinic & Hospital

Illinois

Adventist GlenOaks Hospital
Adventist Medical Center - La Grange
Cancer Treatment Centers of America® at Midwestern Regional Medical Center

Kansas

Wesley Medical Center

Massachusetts

Carney Hospital
Emerson Hospital
Harrington Memorial Hospital
Mercy Medical Center
St. Elizabeth's Medical Center

Minnesota

Park Nicollet Methodist Hospital

Missouri

Mercy Hospital St. Louis

North Carolina

Rex Hospital, Inc.

New Jersey

Englewood Hospital and Medical Center
Saint Barnabas Medical Center
Virtua Marlton Hospital
Virtua Voorhees Hospital

New York

NYC Health + Hospitals | Harlem

Ohio

OhioHealth Doctors Hospital
OhioHealth Dublin Methodist Hospital
OhioHealth Grady Memorial Hospital
OhioHealth Riverside Methodist Hospital

Pennsylvania

Reading Hospital

Tennessee

The University of Tennessee Medical Center

Texas

Methodist Dallas Medical Center
Metroplex Hospital
Parkland Health & Hospital System

Utah

Jordan Valley Medical Center - West Valley Campus

Virginia

Bon Secours St. Mary's Hospital of Richmond
John Randolph Medical Center
Johnston-Willis Hospital
Sentara Leigh Hospital
Virginia Hospital Center

Washington

Virginia Mason Medical Center

Wisconsin

Bellin Memorial Hospital

LEAPFROG 2015 TOP RURAL HOSPITALS**Colorado**

Mercy Regional Medical Center
St. Anthony Summit Medical Center
Sterling Regional MedCenter

Illinois

OSF Holy Family Medical Center

Massachusetts

Fairview Hospital

Maine

Blue Hill Memorial Hospital
Cary Medical Center
Houlton Regional Hospital
Inland Hospital
LincolnHealth
Sebastiack Valley Health

Michigan

OSF St. Francis Hospital
Spectrum Health Gerber Memorial
Spectrum Health Reed City Hospital

North Carolina

Carolinas Healthcare System - Kings Mountain
Northern Hospital of Surry County

New Hampshire

Littleton Regional Healthcare

Pennsylvania

Geisinger Medical Center

South Carolina

Tidelands Waccamaw Community Hospital

Tennessee

Bolivar General Hospital
Camden General Hospital

Texas

Baylor Scott and White Healthcare - Llano
Rollins Brook Community Hospital

Wisconsin

Beaver Dam Community Hospitals, Inc.

LEAPFROG 2015 TOP CHILDREN'S HOSPITALS**Arizona**

Phoenix Children's Hospital

California

Children's Hospital Los Angeles
Children's Hospital of Orange County

District of Columbia

Children's National Health System

Florida

Arnold Palmer Hospital for Children

Illinois

Ann & Robert H. Lurie Children's Hospital of Chicago

Minnesota

Children's Hospitals and Clinics of Minnesota - St. Paul

Ohio

University Hospitals - Rainbow Babies and Children's
Hospital

Pennsylvania

Children's Hospital of Pittsburgh of UPMC

Texas

Children's Medical Center Plano
Cook Children's Medical Center
Texas Children's Hospital West Campus

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HCA SALUTES OUR 2015 LEAPFROG TOP HOSPITALS

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CJW Medical Center – Johnston Willis

John Randolph Medical Center

Osceola Regional Medical Center

Wesley Medical Center



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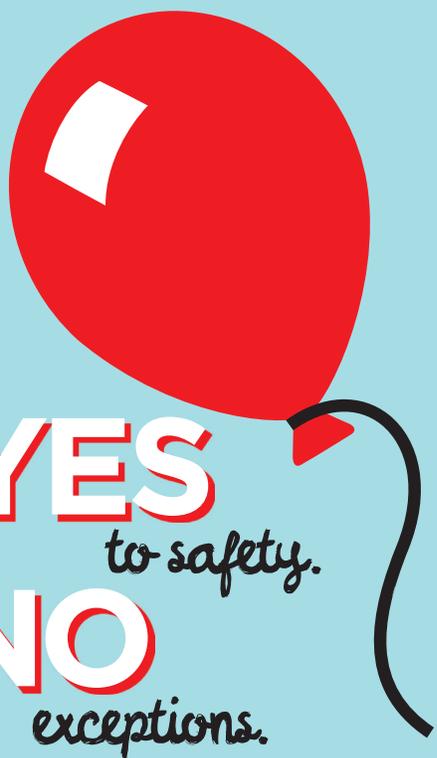
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2016 Annual Meeting
December 6, 2016

Boeing congratulates the Leapfrog Group on 15 years of championing health and hospital safety.

Through Leapfrog's work, millions of people can make better informed healthcare decisions.



2015 LEAPFROG TOP CHILDREN'S HOSPITAL

Children's Medical Center Plano, a suburban Children's HealthSM hospital, opened its doors in 2008 making Children's Health the first pediatric provider in the nation to offer two acute care hospitals. Since then, Children's Medical Center Plano has successfully achieved the highest levels of quality performance and excellence in patient safety. Named a Top Hospital by Leapfrog Group and rated best in the nation by Children's Hospital Association on several measures of productivity, we're putting patients first while bringing exceptional pediatric care close to home. Visit childrens.com/Plano to learn more.


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“

You had me at ‘Hospital Safety Score.’ Given my own vision of making health literacy the bedrock of patient empowerment, Leapfrog delivers the kind of accessible, understandable information key to getting the average Joe/ Jane up to speed on how to participate fully in their own care. Onward!

Casey Quinlan
Mighty Casey Media

Continuing to advocate for safer and more efficient healthcare and to shine the light on safety issues in hospitals.

Barbara Rudolph
University of Wisconsin-Madison

Holding healthcare system stakeholders accountable for providing service and experiences that are safe and of high quality.

Marleece Barber
Lockheed Martin

The Leapfrog Group is one of the few organizations approaching health care improvement with the boldness required to actually change things.

Diane Stollenwerk
Patient Voice Institute

Leapfrog has pushed the government, the American people and business and healthcare leaders to rethink healthcare quality and safety and has accelerated improvements in these domains beyond what was heretofore viewed as possible.

Lee Budin
Ann & Robert H. Lurie Children’s Hospital of Chicago

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Discern Health congratulates The Leapfrog Group on 15 years on making patient care safer and better.

Onward!

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[www.leapfroggroup.org/
HiddenSurchargeCalculator](http://www.leapfroggroup.org/HiddenSurchargeCalculator)

PURCHASER TOOLKIT

Download our special **Purchaser Toolkit**, a robust collection of materials to assist employers in communicating key information about the Hospital Safety Score and patient safety to their employees.

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employers](http://www.hospitalsafetyscore.org/employers)

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John Engler, President
Business Roundtable

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