

2024 Leapfrog ASC Survey

May 7, 2024

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Webinar Reminders

Accessing the Audio

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- If you are joining by phone, please dial in using the Toll Free 800 number provided. Then enter the Meeting ID when prompted, then your Participant ID.
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Use of the Zoom Chat Function

- The Town Hall Call includes a live Q&A during the presentation; therefore, we do not monitor the chat for questions. **Please reserve the Zoom Chat Function for reporting technical issues only.**

Accessing the Slides & Recording

- Following each session, a copy of the slides and recording will be posted and available for download on the Leapfrog website here: <https://www.leapfroggroup.org/asc-survey-materials/town-hall-calls>

Q & A

Participants will be able to ask questions throughout the presentation. Please select the Q&A icon at the bottom of your screen:



- Once the icon has been selected a Q&A box will appear for you to type your questions.
- All participants will be able to view the questions and answers during the duration of the webinar.
 - You will be receiving responses in real time from a member of our team.
 - We will include a transcript of the Q&A on the Leapfrog website here: <https://www.leapfroggroup.org/asc-survey-materials/town-hall-calls>
 - Some questions may be answered live – please pay close attention.

During the presentation we will have live Q&A breaks. Please use the Raise Hand icon at the bottom of your screen:



- Once the icon has been selected you will be placed in the que. When it is your turn to ask your question, you will receive a prompt from the host asking you to unmute yourself.



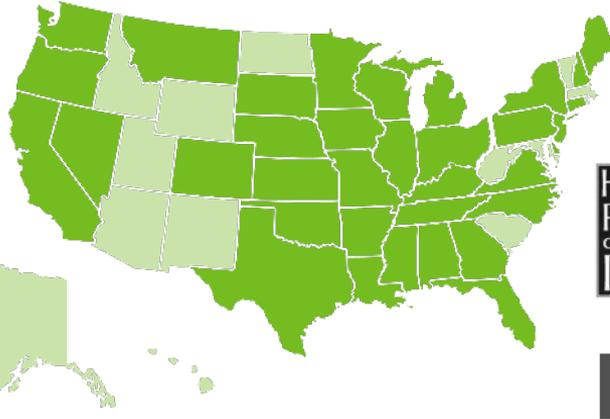
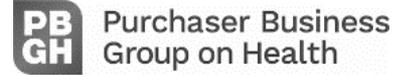
About The Leapfrog Group

About The Leapfrog Group

- National nonprofit founded by large, self-insured purchasers in 2000 in response to 1999 IOM Report *To Err is Human*
- Mission: Trigger giant leaps forward in the safety, quality, and affordability of U.S. health care by using transparency to support informed decision-making and value-based purchasing
- The data we collect and publicly report is used by consumers, purchasers and employers, national and regional health plans, transparency vendors, researchers, and others



Regional Leaders: The Heart and Soul of Leapfrog



Leapfrog Ambulatory Surgery Center (ASC) Advisory Committee

The ASC Advisory Committee advises Leapfrog on key issues related to ASC safety, quality, and efficiency to ensure that employers have the best available data for decision-making. While the Committee does not discuss the design or execution of the current Leapfrog ASC Survey, their deliberations do impact Leapfrog's long-term plans as the annual Survey evolves over time.

Check out the Advisory Committee members [here](#).



Why participate?

Prominent positioning with employers, purchasers, and health plans

“Leapfrog gives us critical data on quality and safety that employers cannot get anywhere else.”

Lee Lewis, Chief Strategy Officer and GM of Medical Solutions at the Health Transformation Alliance (HTA), a cooperative of 58 leading employers in the U.S.

Many employers are now working directly with ASCs to inform benefits designs and contracting, and they expect transparent data on safety and quality. Others contracting in more traditional ways, through third-party administrators and health plans, expect that data as well. However, they are finding that there is a lack of valuable information they can use.

Peer benchmarks for competitiveness

“The Survey is a check and balance for us. Before participating, I didn’t have good insight into what other ASCs were doing nationally. It’s helped me see what’s important and if we are on the right track.”

Stephanie Jaross, ASC Director for the Center for Spine and Joint Replacement Surgery

While internal reporting and benchmarking can provide valuable insight to an ASC, being able to compare performance with similar ASCs across the country is critical for competitiveness and growth.

Educate patients about your facility

“There’s a drive across the ASC industry to show patients that we deliver the same, if not better, level of care that hospitals provide.”

Stephanie Jaross, ASC Director for the Center for Spine and Joint Replacement Surgery

Most patients have a choice in where to seek care for an elective procedure. Providing essential data on safety and quality, such as surgical volumes, infections and patient experience, to potential patients on an accessible platform like Leapfrog allows patients to compare facilities.

Galvanize improvement

“If I could summarize what Leapfrog does for us, it’s credibility through accountability.”

Dr. Mike Croveti, Owner and Medical Director at Coronado Surgery Center

Abundant evidence suggests that transparency galvanizes change, and that public reporting provides ASC leaders with an actionable tool to get their team on board. This accountability builds and sustains momentum.

Demonstrate your commitment to Patient Safety and Transparency

“The past several years have seen a dramatic increase in the types and numbers of surgeries in ambulatory surgery centers, including most joint replacements. Purchasers and consumers look to Leapfrog to provide information on how often an ASC does the surgical procedure that they seek and how well its safety practices meet accepted standards of care. Patients can be confident that a reporting ASC prioritizes patient safety and upholds their obligation to transparency and public accountability.”

Louise Probst, Executive Director at St Louis Area Business Health Coalition which represents leading employers, who provide health benefits to thousands of lives in Missouri and millions nationally.



About the Leapfrog ASC Survey

Leapfrog ASC Survey at a Glance

- Introduced in 2019
- Always free to participate
- Annual
- Rolling submissions (April 1-November 30)
- Takes 20-40 hours of staff time for data collection and submission
- Focus is patient safety and quality
- Single and multispecialty ASCs caring for adult and pediatric patients can participate
- All ASCs located in the U.S. can participate
- ASCs are scored against national performance targets
- Results are publicly reported at <https://ratings.leapfroggroup.org/>

Goals for ASC Survey

- Collect information that is particularly meaningful to **purchasers and consumers** in their decision-making
- Use nationally standardized measures, with a preference for those endorsed by the National Quality Forum, which means they've been tested for reliability and validity and been approved of use in **public reporting and payment programs**
- Keep the **reporting burden as low as possible** by aligning with other performance measurement groups (such as the CDC/NHSN, CMS, accreditation organizations, and applicable registries)
- Keep measures and scoring algorithms consistent year over year, so that ASCs can use the Survey Results for **benchmarking**, which also fulfills a new requirement from AAAHC for surgery centers to benchmark their performance.
- Ensure that measures can be used by ASCs for **quality improvement** (i.e., to improve patient care)

Survey Overview

- Annual – Open from April 1 to November 30
- Always free to participate and results are available on a free public website at ratings.leapfroggroup.org
- Measures on the Survey are nationally standardized and evidence-based – many are endorsed by the National Quality Forum, which means they've been tested for reliability and validity and been approved of use in public reporting and payment programs
- Several of the measures are aligned with other national agencies and organizations such as AAAHC, The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS)

More information is available in the [Survey Overview](#) on our website.

Aligned with other national organizations

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
1	Patient Rights and Ethics				
	Basic Facility Information: General Information, Accreditation, Transfer Agreements	NHSN OPC Annual Facility Survey, AAHC	✓		Not scored but details are publicly reported
	Billing Ethics		✓	✓	Billing Ethics: Performance category plus detail
	Health Care Equity		✓	✓	Health Care Equity: Performance category
2	Medical, Surgical, and Clinical Staff				
	Certified Clinicians Present While Patients Are Recovering	AAHC	✓	✓	Elective Outpatient Surgery Recovery Staffing – Adult and Elective Outpatient Surgery Recovery Staffing – Pediatric: Performance category
	Board Certification		✓	✓	Not scored but details are publicly reported

Helps to fulfill CMS requirements for an ongoing quality program

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
	**Adult procedures only				
	Facility and Surgeon Volume: Total Knee Replacement Surgery, Total Hip Replacement Surgery, and Bariatric Surgery for Weight Loss			✓	Total Hip Replacement Surgery, Total Knee Replacement Surgery, and Bariatric Surgery for Weight Loss: Performance category plus detail for each surgery
	Patient Follow-up	ASCQR, OQR	✓	✓ <i>(Colonoscopy measure only)</i>	Unplanned Hospital Visits After Colonoscopy, Unplanned Hospital Visits After Orthopedic Procedures, and Unplanned Hospital Visits After Urology Procedures: Performance category
	Informed Consent		✓	✓	Informed Consent: Performance category plus detail
	Safe Surgery Checklist	WHO, AORN, TJC	✓	✓	Safety Surgery Checklist – Elective Outpatient Surgery: Performance category
4	Patient Safety Practices				
	Medication and Allergy Documentation	NQF #0019 and #0020, TJC, AAAHC	✓	✓	Medication Documentation for Elective Outpatient Surgery Patients: Performance category plus detail
	NHSN Outpatient Procedure Component Module	CDC/NHSN, NQF #3025 (SSI Breast only)	✓ <i>(SDOM only)</i>		Tracking and Reporting Accidents and Infections: Performance category plus detail
	Hand Hygiene		✓	✓	Handwashing: Performance category plus detail
	NQF Safe Practice 1: Culture of Safety Leadership Structures and Systems	NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: Performance category plus detail
	NQF Safe Practice 2: Culture Measurement, Feedback, and Intervention	NQF Safe Practice	✓	✓	Staff Work Together to Prevent Errors: Performance category plus detail

In some cases, allows surgery centers to utilize existing data

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
	NQF Safe Practice 4: Risks and Hazards	NQF Safe Practice	✓		Staff Identify and Mitigate Risks that Associated with Errors: Performance category plus detail publicly reported
	Never Events		✓	✓	Responding to Never Events: Performance category
	Nursing Workforce		✓	✓	Percentage of Registered Nurses who have a Bachelor's Degree in Nursing: Performance category
5	Patient Experience				
	Patient Experience (OAS CAHPS)	NQF #1741, ASCQR, OQR		✓	Experience of Patients Undergoing Elective Outpatient Surgery: Performance category plus detail



Content Overview & 2024 Updates

Survey Content Organization

Each year facilities must complete an ASC Profile to provide demographic and contact information to Leapfrog.

Each section of the Survey is organized in the same format in the hard copy of the ASC Survey and the Online ASC Survey Tool:

- **General information** about The Leapfrog Group’s standard (hard copy only).
- **Reporting periods** to provide facilities with specific periods of time for each set of questions.
- **Survey questions** which may include references to endnotes. The Survey questions and endnotes match the Online ASC Survey Tool exactly.
- **Affirmation of accuracy** by your facility’s administrator or by an individual that has been designated by your facility’s administrator. These statements affirm the accuracy of your ASC’s responses.
- **Reference Information** which includes ‘What’s New’ and ‘Change Summaries,’ important measure specifications, answers to frequently asked questions, and other notes that must be carefully reviewed before providing responses to any of the Survey questions (included in the hard copy only).

5 Survey Sections

	ASC Profile
1	Patient Rights and Ethics
2	Medical, Surgical, and Clinical Staff
3	Volume and Safety of Procedures
4	Patient Safety Practices
5	Patient Experience (OAS CAHPS)

1: Patient Rights and Ethics

Includes questions on general facility information, such as:

- Number of operating rooms
- Number of endoscopic procedure rooms
- Number of adult and pediatric discharges
- Teaching status
- Ownership
- Accreditation
- Transfer agreements

As well as questions on efforts to ensure health equity and billing practices, such as:

- What pricing information is displayed on your facility's website for commonly performed procedures?
- Which of the following patient self-identified demographic data does your facility collect directly from its patients (or patient's legal guardian) during patient registration prior to or during the facility visit?

New in 2024 - Health Care Equity Standard for Hospitals and ASCs

After three years of fact-finding and based on an analysis of responses submitted to the 2022 and 2023 Surveys, Leapfrog is scoring and publicly reporting both hospital and ambulatory surgery center performance on a set of health care equity questions focused on: (1) the collection of patient self-reported demographic data, (2) staff training on best practices for collecting those data, (3) stratifying quality and safety measures by patient self-reported demographic data, (4) efforts to identify disparities and address any that are found, (5) board accountability, and (6) public transparency.

Our goal in scoring and publicly reporting performance in 2024 is to continue to urge hospitals and ambulatory surgery centers to address health care equity by implementing the fundamental practices and protocols captured in the question set. Our hope is to further advance this new standard over time as new research emerges on best practices to ensure that all patients receive safe, high-quality care.

Health Equity Scoring Algorithm

Health Care Equity Score (Performance Category)	Meaning that...
Achieved the Standard	<ul style="list-style-type: none">• The facility collects, at a minimum, patient self-reported race, ethnicity, and preferred written or spoken language data as described in question #1,• Trains staff responsible for collecting data from patients as described in question #2,• Uses the patient self-reported demographic data to stratify at least one quality measure as described in question #3,• And has done at least two of the three remaining elements:<ul style="list-style-type: none">○ Has updated a policy or procedure to address the disparity or developed a written action plan as described in question #5 (if disparities were identified in question #4) OR○ Shares information about efforts to identify and reduce health care disparities on its website as described in question #6 OR○ Reports out and discusses efforts to reduce health care disparities with the facility's leadership and governance as described in question #7. <p><i>Question #5 is not used in scoring for facilities that responded "No, disparities were not identified" or "Inadequate data available to determine if disparities exist" to question #4.</i></p>

2: Medical, Surgical, and Clinical Staff

Includes questions pertaining to the training and education of medical, surgical, and clinical staff, including proper resuscitation training and board certification:

- Advanced Cardiovascular Life Support (ACLS) certification
- Pediatric Advanced Life Support (PALS) certification
- Board certification for physicians, anesthesiologists, and certified nurse anesthetists

Updated for 2024 – Medical, Surgical, & Clinical Staff

Certified Clinicians Present While Patients Are Recovering Score (Performance Category)	Meaning that ...	Meaning that ...
Achieved the Standard	While adult patients are recovering, the facility ensures that an ACLS trained clinician, as well as a second clinician (regardless of ACLS training), are present at all times and immediately available in the building while an adult patient (13 years and older) is present in the facility.	While pediatric patients are recovering, the facility ensures that a PALS trained clinician, as well as a second clinician (regardless of PALS training), are present at all times and immediately available in the building while a pediatric patient (infant through 12 years) is present in the facility.

3: Volume and Safety of Procedures

Includes questions on the volume of procedures performed in the facility, as well as questions on patient follow-up, informed consent, and the implementation of a Safe Surgery Checklist.

For patient follow-up, Leapfrog obtains data for three (3) CMS Ambulatory Surgical Center Quality Reporting (ASCQR) measures directly from CMS' website:

- ASC-12: Rate of Unplanned Hospital Visits After an Outpatient Colonoscopy
- ASC-17: Rate of Unplanned Hospital Visits After an Orthopedic Procedure
- ASC-18: Rate of Unplanned Hospital Visits After a Urology Procedure

For Leapfrog to obtain the data for each applicable ASCQR measure, facilities must provide a valid CMS Certification Number (CCN) and National Provider Identifier (NPI) in the Profile Section of the Online Survey Tool and submit the Leapfrog ASC Survey.

Facilities that do not perform these procedures will be scored and publicly reported as “Does Not Apply.”

Volume of Procedures

Leapfrog focuses on a small number of adult and pediatric procedures selected using the following criteria:

- High volume in both ambulatory surgery centers and hospital outpatient departments based on an analysis of commercial claims
- Requires moderate to general anesthesia or a nerve block

Specialties Include:

- Gastroenterology
- General surgery
- Ophthalmology
- Orthopedic
- Otolaryngology
- Urology
- Neurological surgery
- Obstetrics and gynecology
- Plastic and reconstructive surgery

Types of Procedures included in 2024

Specialty	# of Adult Procedures	# of Pediatric Procedures
Gastroenterology	3	0
General Surgery	7	0
Ophthalmology	3	1
Orthopedic	7	5
Otolaryngology	3	4
Urology	5	0
Neurological Surgery	1	0
Obstetrics & Gynecology	3	0
Plastic & Reconstructive Surgery	2	0

Facility and Surgeon Volume

Three decades of research have consistently demonstrated that patients who have their surgery performed at a facility and by a surgeon with more experience have better outcomes, including lower complication rates.

Leapfrog asks ASCs to report on three volume-sensitive procedures performed at their facilities: total hip replacement surgery, total knee replacement surgery, and bariatric surgery for weight loss (**new in 2024**). Facilities that perform these procedures are asked to report on:

- Total annual facility volume
- Whether their process for privileging surgeons includes requiring the surgeon to meet Leapfrog's minimum surgeon volume standard (which includes procedures performed at other facilities including hospitals)

4: Patient Safety Practices

Medication and allergy documentation

Participation in the NHSN Outpatient Procedure Component (OPC) Module for surgical site infection and same day outcomes measure reporting

Hand Hygiene

Select NQF Safe Practices

- Culture of Safety Leadership Structures and Systems
- Culture Measurement, Feedback, and Intervention
- Risks and Hazards

Policy on Never Events (Adverse Patient Safety Events)

Nursing Workforce

Facilities that are not yet participating in the OPC or administering a culture of Safety Survey can still report to the Leapfrog ASC Survey. They will simply answer “no” to the corresponding questions and/or leave the practice unselected.

5: Patient Experience (OAS CAHPS)

- ASCs are asked to report Top Box scores for the patient experience domains included in the Outpatient and Ambulatory Surgery (OAS) CAHPS Survey
 - Leapfrog accepts responses from ASCs administering the OAS CAHPS Survey regardless of whether they are submitting the data to CMS
 - Leapfrog accepts responses from ASCs administering the OAS CAHPS Survey using modes not yet approved by CMS, such as electronic administration
- Only applicable for facilities with at least 300 eligible discharges (adult patients who had both medically and non-medically necessary surgeries and/or procedures) and at least 100 returned surveys during a 12-month reporting period

Facilities that are not yet administering the OAS CAHPS Survey can still report to the Leapfrog ASC Survey. They will simply answer “no” to the corresponding questions.

Ensuring Data Accuracy

Leapfrog ASC Survey Results are publicly reported on Leapfrog's [website](#) and used by purchasers and consumers, regional and national health plans, transparency vendors, and researchers. The accuracy of the data we publish and distribute is of utmost importance. Leapfrog has several protocols in place to verify the accuracy of our results:

- **Affirmation of Accuracy**
- **Warnings in the Online ASC Survey Tool**
- **Extensive Monthly Data Verification**
- **Monthly Documentation Requirements**
- **On-site Data Verification (resuming on-site in 2024)**



Submission Overview

Pre-Submission Checklist

- Visit the ASC Survey website pages at <http://www.leapfroggroup.org/asc>.
- Make sure you have a 16-digit security code. If you do not, download a [Security Code Request](#) form.
- Download a hard copy of the Survey on the [Survey Materials webpage](#). Then, read through the entire Survey document to ensure that you understand what information is required.
- Review the reference information in each section of the Survey document and download [other supporting materials](#) for each section. These documents and tools contain information that you will need to accurately respond to the Survey questions. ASCs must download the CPT code Excel workbook on the Survey Dashboard prior to completing Section 3 of the 2024 Leapfrog ASC Survey.
- Join Leapfrog's NHSN Group.** Joining Leapfrog's NHSN Group for ASCs is one of two options for authenticating your facility for the purposes of requesting a security code to access to Online ASC Survey Tool. Additionally, Ambulatory Surgical Centers (ASCs) are required to join Leapfrog's NHSN Group (The Leapfrog Group – ASCs Group ID: 57193) for Leapfrog to download data that we collect in Section 4B: NHSN Outpatient Procedure Component Module. Download the instructions and review information about deadlines on the [Join NHSN Group webpage](#).
- Identify individuals from your ASC to help you** gather the data you will need to complete the various sections of the Survey.

Pre-Submission Checklist (continued)

- Complete a hard copy of the Survey before you log in to the Online ASC Survey Tool.** This will expedite the online completion and help to avoid the Online ASC Survey Tool from "timing out" after 20 minutes of idle time (a security precaution). Once all the information has been collected and recorded in the hard copy of the Survey, the Administrator or the Administrator's designee can typically complete the Survey online in less than 60 minutes from the hard copy record. Please note, responses can only be submitted using the Online ASC Survey Tool.
- Download and review a copy of the Online Survey Tool Guide** on the [Get Started webpage](#). This document includes important instructions on how to navigate the Online ASC Survey Tool.
- Check Survey deadlines.** Carefully review Survey [deadlines](#) before you begin. Ensure that you have enough time to collect the data, complete a hard copy of the Survey, and complete and submit via the Online ASC Survey Tool. Make sure you have joined Leapfrog's NHSN Group by the appropriate [deadline](#).
- Download and review the 2024 Leapfrog ASC Survey [Scoring Algorithms](#).**
- Review Leapfrog's policies and procedures regarding data accuracy.** Detailed information can be found on the [Data Accuracy webpage](#).

How to Request a Security Code

Each ASC will need a 16-digit security code in order to access the Online ASC Survey Tool.

In order to ensure that only authorized individuals have access to the 2024 Leapfrog ASC Survey for each facility, a [Security Code Request Form](#) must be completed. There are two options for requesting a security code:

- Option 1
 - Join Leapfrog’s NHSN Group
 - Have the individual listed as the “NHSN Administrator” complete and sign the Security Code Request Form
 - Print the Security Code Request Form on letterhead and submit it to the [Help Desk](#).
- Option 2
 - Obtain a copy of the facility’s national accreditation letter or certificate, or the facility’s county or state business license
 - Have the Facility Administrator complete and sign the Security Code Request Form
 - Print the Security Code Request Form on letterhead and submit it with the required documentation to the [Help Desk](#).

Note: In addition to the Facility Administrator referenced above, the Nurse Manager, Medical Director, or CEO may also submit a Security Code Request Form on behalf of their facility.



How Survey Results are Used

Review the Scoring Algorithms that will be used for Public Reporting of your 2024 Survey Results

Once a facility submits a Leapfrog ASC Survey via the Online ASC Survey Tool, the submitted responses will be scored using the algorithms detailed on our [website](#).

Only those responses that have been submitted will be scored and publicly reported; saved responses will not be scored or publicly reported.

Leapfrog publicly reports Survey Results beginning on July 25 for facilities that submit by June 30, and these facilities are able to preview their Survey Results on the ASC Details Page on July 12.

ASCs should review their Survey Results following their submission to ensure accuracy and completeness on our website at <https://ratings.leapfroggroup.org>.

Two Places to View Survey Results

ASC Details Page

- Link on the Survey Dashboard
- Only available to surgery centers that submit a Survey
- Includes intermediate scoring information for surgery centers that may NOT be included on the public reporting website
- Starting on July 12, then refreshed monthly within the first 5 business days of the month to reflect new and updated Survey Submissions

Public Reporting Website

- Public and free to view by anyone at <https://ratings.leapfroggroup.org>
- Starting on July 25, then refreshed monthly within the first 5 business days of the month to reflect new and updated Survey Submissions

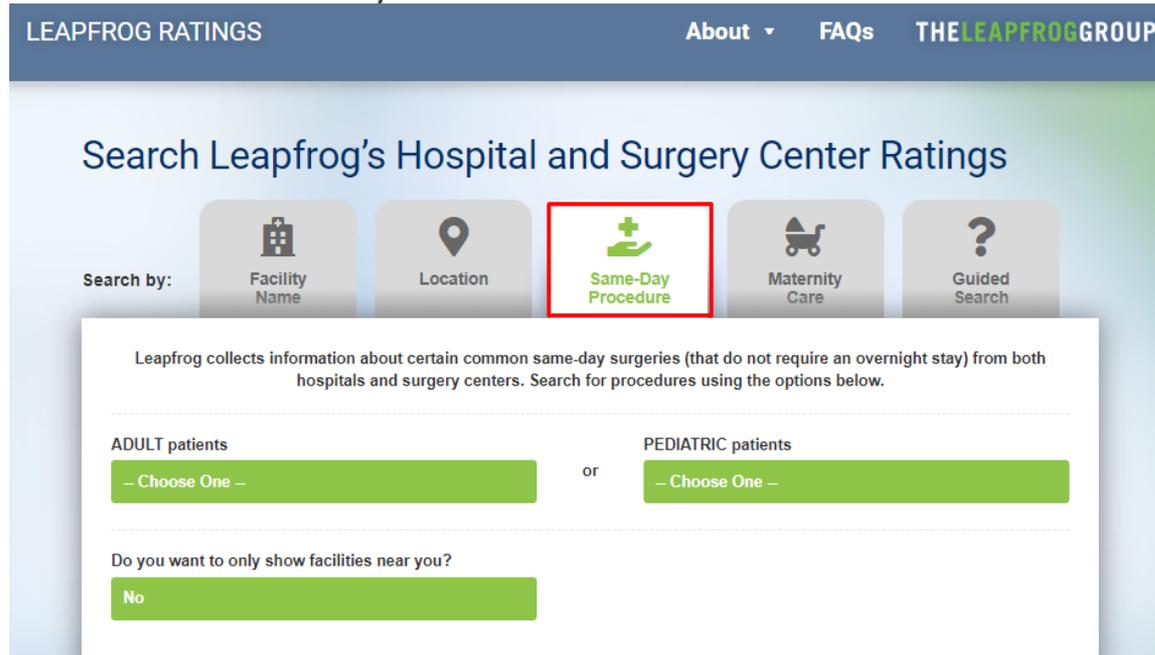
Public Reporting – ratings.leapfroggroup.org

- Users can search for hospitals and surgery centers by name, location, procedure type, or use the guided search function
- **As a reminder, hospitals and ASCs that don't submit a Survey by June 30 will be publicly reported as Declined to Respond starting on July 25**

The screenshot shows the top navigation bar of the Leapfrog Ratings website. It includes the text 'LEAPFROG RATINGS' on the left, and 'About', 'FAQs', and 'THELEAPFROGGROUP' on the right. Below the navigation bar is a search section titled 'Search Leapfrog's Hospital and Surgery Center Ratings'. This section features five search filters: 'Facility Name' (highlighted in green), 'Location', 'Same-Day Procedure', 'Maternity Care', and 'Guided Search'. Below the filters is a search input field with the placeholder text 'Start typing the name of the facility here' and an orange 'Search' button.

Public Reporting – Procedure Search

- Users can search for hospitals and/or ASCs that perform the adult and pediatric same day surgeries included on the Surveys



LEAPFROG RATINGS About ▾ FAQs THE LEAPFROGGROUP

Search Leapfrog's Hospital and Surgery Center Ratings

Search by:

- Facility Name
- Location
- Same-Day Procedure**
- Maternity Care
- Guided Search

Leapfrog collects information about certain common same-day surgeries (that do not require an overnight stay) from both hospitals and surgery centers. Search for procedures using the options below.

ADULT patients

or

PEDIATRIC patients

Do you want to only show facilities near you?

Public Reporting – Select Facilities

The Leapfrog Group | 2021 Survey Results

Compare selected facilities

Edmonds Center for Outpatient Surgery ✕

Eastside Surgery Center ✕

St. Michael Medical Center ✕

<input checked="" type="checkbox"/>		Edmonds Center for Outpatient Surgery 7320 216th St Sw, Suite 320 Edmonds, Washington 98026 View Surgery Center Ratings	13.6 miles
<input checked="" type="checkbox"/>		Eastside Surgery Center 1301 4th Ave Nw, Suite 201 Issaquah, Washington 98027-8985 View Surgery Center Ratings	14.2 miles
<input checked="" type="checkbox"/>		St. Michael Medical Center 1800 NW Myhre Rd Silverdale, Washington 98383 View Hospital Ratings	16.3 miles

- Users can also compare up to three hospitals and/or ASCs at a time

Public Reporting – Compare Results

The Leapfrog Group | 2021 Survey Results



[Edmonds Center for Outpatient Surgery](#)



[Eastside Surgery Center](#)



[St. Michael Medical Center](#)

+ Show all

+ Elective Outpatient Surgery - Adult

+ Elective Outpatient Surgery - Pediatric

– Care for Elective Outpatient Surgery Patients

Measure name

Facility's progress toward meeting Leapfrog's standard

Elective Outpatient Surgery
Recovery Staffing - Adult



Elective Outpatient Surgery
Recovery Staffing - Pediatric



Safe Surgery Checklist - Elective
Outpatient Surgery



Performance Categories Used in Scoring and Public Reporting

Progress towards meeting Leapfrog standards:

	Achieved the Standard
	Considerable Achievement
	Some Achievement
	Limited Achievement
	Due to the COVID-19 pandemic, data for this measure is not available
NOT AVAILABLE	
DOES NOT APPLY	This measure is not applicable to this facility
UNABLE TO CALCULATE	Sample size too small to calculate score
PENDING LEAPFROG VERIFICATION	This facility's responses are undergoing Leapfrog's standard data verification process
	Did not respond to this measure
DECLINED TO RESPOND	

Preventing and Responding to Patient Harm

Measure name

Leapfrog's Standard

Progress Towards Meeting Leapfrog's Standard

Effective Leadership to Prevent Errors

Surgery centers should take meaningful steps to raise awareness about patient safety, hold leadership accountable for reducing unsafe practices, provide resources to implement a patient safety program, and develop systems and structures to support action to improve patient safety.



▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Staff Work Together to Prevent Errors

Surgery centers should have assessed their culture of safety and held leadership accountable for implementing policies, procedures, and staff education to improve the culture of safety.



▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Handwashing

Surgery centers should regularly monitor hand hygiene practices for everyone interacting with patients, and give feedback to ensure compliance. Surgery centers foster a culture of good hand hygiene, offer training and education, and have provided equipment, such as paper towels, soap dispensers, and hand [more](#)



▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Responding to Never Events

Surgery centers should have a never events policy that includes all nine (9) actions that should occur following a "never event," which includes apologizing to the patient and not charging for costs associated with the never event.



National Recognition – Leapfrog’s Top ASCs



- Each year, Leapfrog awards “Leapfrog Top ASCs” based on performance on the Leapfrog ASC Survey.
- ASC winners are acknowledged in a national press release and on Leapfrog’s website and invited to accept their award in-person at Leapfrog's Annual Meeting and Awards Ceremony.
- To be considered, ASCs must submit [the Leapfrog ASC Survey](#) by August 31, 2024.



More information is available here:
<https://www.leapfroggroup.org/ratings-reports/top-ascs>

Free Benchmarking Report*

- *ASCs that submit a Survey by August 31, 2024 will receive a free ASC Benchmarking Report, which also fulfills a new requirement from AAAHC for surgery centers to benchmark their performance.
- The report includes:
 - Summary of overall performance.
 - Detailed information on each of the measures included in the Leapfrog ASC Survey.
 - An appendix that includes surgical volume benchmarks.
- Scores and benchmarking information included in the report are not publicly reported by Leapfrog, but ASCs may choose to share this report internally with staff and leadership.

Medication and Allergy Documentation

Surgery centers should document 90% or more of home medications, visit medications, and allergies/adverse reaction(s) in the patients' clinical record.

Your ASC's Score	ASC Average Score	HOPD Average Score
4.0 out of 4.0 Points	3.6 out of 4.0 Points	2.7 out of 4.0 Points

Your ASC's performance on Medication Documentation is equal to or better than 100% of all participating ASCs.

Facilities are scored based on their rates of documentation for home medications, visit medications, and allergies/adverse reaction(s).

Elements of Medication Documentation Standard	Your Percentage	Percentage Average for ASCs	Percentage Average for HOPDs
Home Medication Average	100%	94%	90%
Visit Medication Average	100%	96%	95%
Medication Allergies/Adverse Reactions Average	100%	98%	95%

More information is available here:

<https://www.leapfroggroup.org/asc-survey-materials/free-benchmarking-reports>

Case Studies

Case Study: The Center for Spine and Joint Replacement Surgery's Leapfrog Journey - <https://www.leapfroggroup.org/center-spine-and-joint-replacement-surgery-case-study>



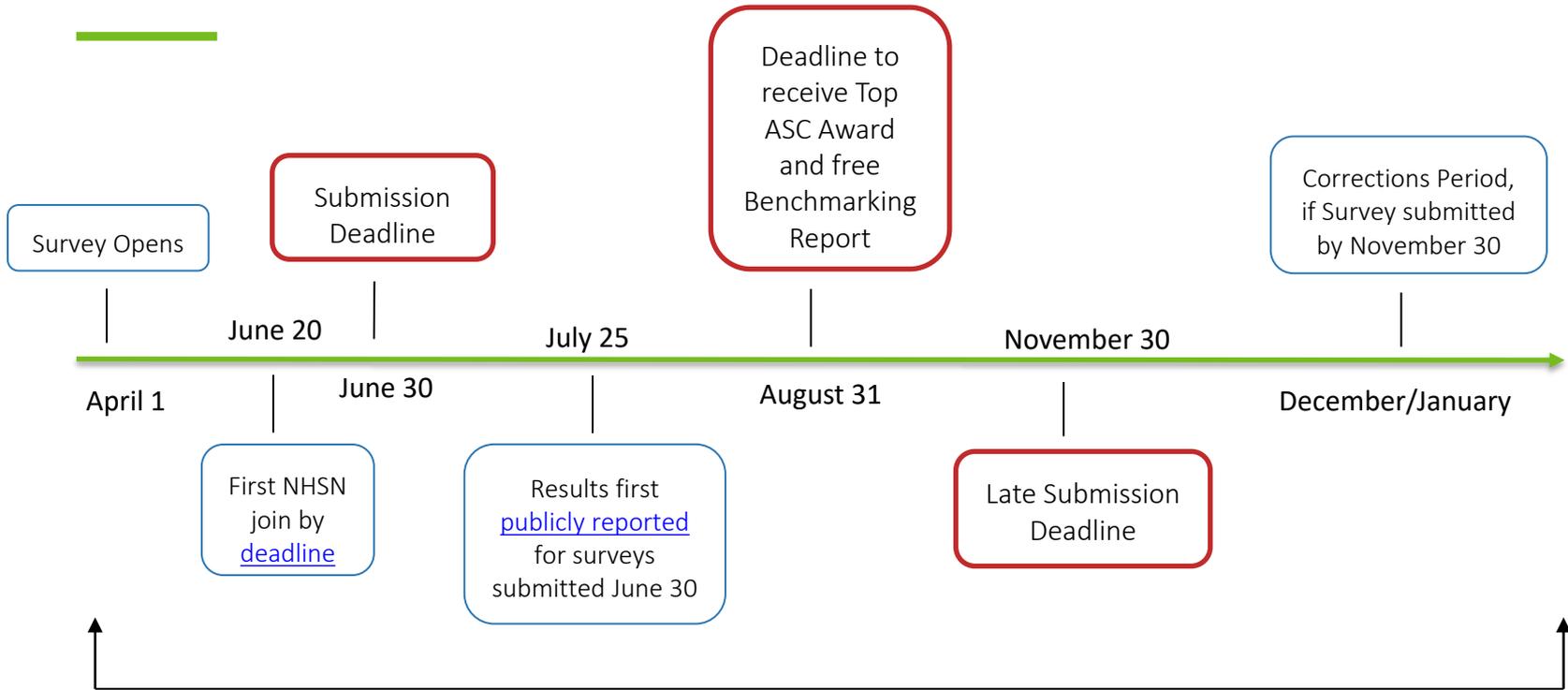
Case Study: Coronado Surgery Center's Leapfrog Journey - <https://www.leapfroggroup.org/Coronado-Surgery-Center>





Deadlines & Resources

Survey Deadlines



April 1, 2024

More information about deadlines is available at <https://www.leapfroggroup.org/asc-survey-materials/deadlines>

January 31, 2025

Dedicated Webpages – leapfroggroup.org/ASC



THE LEAPFROGGROUP
Giant Leaps for Patient Safety

Health Care Choices
and why they matter

About Our Ratings
and reports

Hospital Survey
and materials

**ASC Survey
and materials**

News, Events
and Impact

Who We Are
and our mission

Welcome to the 2024 Leapfrog ASC Survey

This section of the website is designed for ambulatory surgery centers (ASCs) who are interested in submitting the Leapfrog ASC Survey on patient safety and quality.

[ASC Survey Login](#)

The annual Leapfrog ASC Survey is free and open to ambulatory surgery centers (ASCs) from April 1 to November 30. The Survey assesses the safety and quality of ASCs based on national, evidence-based measures that are of specific interest to employers, health care purchasers, and consumers. Survey Results are publicly reported and provide ASCs with information to benchmark their progress in improving the care they deliver.

Prepare to Submit an ASC Survey

The 2024 Leapfrog ASC Survey opens on April 1. Please review the information on these pages before you begin. These resources will help you to successfully complete the submission process.



Get Started

Request a security code, join Leapfrog's NHSN Group, and download the ASC Survey Overview.

[Learn more >](#)



Deadlines

View important deadlines related to the submitting the ASC Survey and joining Leapfrog's NHSN Group.

[Learn more >](#)



Survey Materials

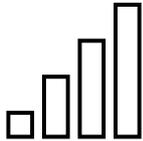
Download a hard copy of the Survey and supporting materials that you will need to complete the Online ASC Survey Tool.

[Learn More >](#)

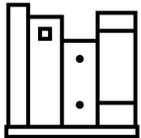
Survey Materials and Technical Assistance



[Survey Hard Copy](#)



[Scoring Algorithms](#)



[ASC Survey Binder](#)



[Town Hall Calls](#)

1:1 Survey Orientation and Technical Assistance calls



[Help Desk](#)

Visit www.leapfroggroup.org/ASC

Quick Links

To Do:	Where:
1. Request a 16-digit security code	https://www.leapfroggroup.org/asc-survey-materials/get-asc-security-code
2. Review Survey Deadlines	https://www.leapfroggroup.org/asc-survey-materials/deadlines
3. Download a hard copy of the Survey	https://www.leapfroggroup.org/asc-survey-materials/survey-materials
4. Join Leapfrog's NHSN Group for ASCs	https://www.leapfroggroup.org/asc-survey-materials/join-asc-nhsn-group
5. Review Scoring Algorithms	https://www.leapfroggroup.org/asc-survey-materials/scoring-and-results
6. Check Out the Public Reporting Website	https://ratings.leapfroggroup.org/
7. Ask Questions	https://leapfroghelpdesk.zendesk.com

Questions?

